



ESSENTIAL SERVICES NETWORK MONITORING FOR MOTOTRBO™ CAPACITY MAX SYSTEMS

SUPPORT WHEN YOU NEED IT

Network Monitoring is an add on service for MOTOTRBO systems to help you monitor and update your network to improve response and continuity of your Capacity Max system.

REFOCUS YOUR RESOURCES

As communications systems continually evolve, networks are able to leverage a steady stream of new and innovative technologies and applications to enhance user effectiveness and productivity. However, as the level of sophistication grows, system support becomes increasingly complex and demands more attention from your IT staff as the potential for network alarms greatly increases. Manually sifting through hundreds, even thousands of daily alarms to find those that require immediate action is a time-consuming and labor-intensive task.

Maintaining peak system performance and availability requires dedicated and highly trained staff to proactively detect, troubleshoot and rapidly resolve system issues before users feel the impact. With existing budget, staff and time constraints, monitoring such critical network infrastructure can be a challenge.

QUICK AND EFFICIENT RESOLUTION

Motorola's MOTOTRBO System Network Monitoring keeps business-critical networks operating smoothly with maximized availability. Our 24x7x365 Network Operations Center provides real-time, proactive network monitoring for Capacity Max systems, immediate event detection and technical dispatch services. Upon receiving an alert, Motorola's dedicated System Technologists assess the situation and if necessary, local field technicians or your own staff (per contracted agreement) is immediately dispatched to the site fully apprised of the situation for quick, efficient resolution.

Key Advantages:

- Take advantage of Motorola's investment in a centralized Network Operations Center, sophisticated tools and experienced System Technologists – no need to duplicate the investment yourself
- Eliminates the need for your staff to sift through vast amounts of daily alarms, allowing you to redirect resources to core business operations
- Immediate event detection and case escalation procedures to enable timely and efficient response and resolution



The service packages cover MOTOTRBO infrastructure and does not include MOTOTRBO devices.

Motorola Solutions, Inc. 500 West Monroe Street, Chicago, IL 60661 U.S.A. motorolasolutions.com

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